



AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA

DYSON

Virtual Campus Recruitment - 2021 Passing Out Batch

Only for Students of Amity Education Group

Last Date to Register – 20th December 2020 by 6 PM

Company	DYSON
Website	www.dyson.com
Batch	2021 Passing Out Batch
Joining Date	Beginning of January 21
Date of Campus	Virtual on 23 rd December 21
Job Title	Contact Centre Executive
Eligible Degrees	B.Tech
Eligible Branches	All Branches
Eligibility Criteria	60% in 10 th , 12 th and B.Tech (No Backlogs)
Location	Delhi NCR, Mumbai, Chennai, Hyderabad, Pune and Bangalore
Compensation (CTC)	INR 5.07 LPA
Roles & Responsibilities	<ol style="list-style-type: none">1. Managing Inbound / Outbound calls/ chats / emails / social media messages2. Troubleshooting machine issues3. Upselling or cross-selling based on requirements4. Maintaining high level of customer satisfaction and SLA
Other Desired Skills / Competencies	<ul style="list-style-type: none">• Should have customer service experience in calls / chats / emails or social media• Proficient & fluent in English and Hindi• Track record of over-achieving targets• Ability to multi-task, prioritize, and manage time effectively
Recruitment Process	<ol style="list-style-type: none">1. Video Interview Round – Each student has to introduce himself/herself. This round is mainly to check communication fitment (we would be sending out a video link on receiving registered students list)2. Business Round – Video Interview with the Team Lead3. Business Round & HR Round –Microsoft Teams Video Meeting with

	both HR Manager & Hiring Manager
How to Apply?	<i>All interested students should apply on link below, latest by Sunday dt. 20th Dec by 10 am</i> <u>CLICK HERE TO APPLY</u>

My Best Wishes are with you!

Prof (Dr.) Ajay Rana
Ph.D (CSE) & M.Tech (CSE) - Two Time Gold Medalist
SMIAENG, SMIACSIT, LMISTE, LMPF, LMCSI & MIET (UK)

Senior Vice President – Amity Education Group
Dean – Industry & Academia Alliance
Advisor – Amity Education Group